

Breast pump hire

Process and requirements

Eligibility

- The borrower must be a resident of Hackney.
- An Infant Feeding Specialist must assess the need for a pump.
- A feeding plan must be in place.

Loan policy

Management & responsibility

The NCT Hackney Team is responsible for overseeing the breast pump loan service, including issuing pumps, maintaining equipment safety, and keeping accurate loan records.

Homerton and Health Visiting Infant Feeding Specialists are responsible for identifying the need for a breast pump and providing specialist support on how and when to use the pump throughout the loan period.

Storage & access

Breast pumps are numbered for easy identification and stored at:

- Shoreditch Maternity Centre
- Ann Tayler Children & Family Hub
- Daubeney Children & Family Hub
- Woodberry Down Children & Family Hub
- Linden Children & Family Hub

Only NCT Hackney Team staff can access these storage locations.

Loan period

Pumps can be loaned for either 2 weeks or 1 month, depending on the mother's needs.

Referral & loan process

1. Assessment & referral

- An Infant Feeding Specialist determines that a breast pump is needed.
- The specialist completes a referral form and submits it to NCT Hackney.

2. Contact & collection

- NCT Hackney contacts the parent to explain the loan process and next steps.
- The parent collects the pump from an NCT Infant Feeding Support Group.
- NCT Hackney arranges a follow-up date to check on progress.

3. Check in

- If the pump is still needed, another check-in date is set.
- If the pump is no longer needed, the parent returns it to an NCT Infant Feeding Support Group.

4. Pump return & feedback

- NCT Hackney follows a cleaning checklist before storing the pump for future use.
- The parent is asked to complete a feedback form.
- Borrowers receive signposting information for any additional feeding support they may need.



For questions or technical issues with pumps, please contact hackneysupport@nct.org.uk.