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| <b>Post:</b>                      | ICT Technician  |
| <b>Annual Salary Point Range:</b> | 15 - 19   |
| <b>Annual Salary Range:</b>       | £22,477 - £24,397   |
| <b>Hours:</b>                     | 37.5 hours per week, Mondays - Fridays from 7:45am - 4:00pm, (including 45 minutes lunch) |
| <b>Job Start:</b>                 | Immediate   |
| <b>Location:</b>                  | South Hackney   |
| <b>Contract Type:</b>             | Permanent   |

*'The best school I've ever worked at: the culture, the staff and students, the training, everything!'* (staff member)

*'I was amazed at what a great atmosphere the school exuded, how well turned out the children were and how polite and bright they all seemed'* (visitor)

The Bridge Academy is a truly exceptional school. Our students' progress is consistently excellent for GCSE and A level, and our superb personal development offer means that over the last three years we have been national debating champions, enjoyed a host of sporting successes and won both the Incorporated Society of Musicians Gold Award and the Hackney Mayor's award for music.

We are seeking an experienced ICT Technician who is totally aligned to our values of Hard Work, Integrity and Kindness and our mission: to ensure that every student will succeed at a good university or equivalent, thrive in their chosen field and live a great life.

**The successful candidate will:**

- Provide excellent customer service via first line technical support to all I.T users across the Academy.
- Carry out maintenance and support of hardware and software, basic network management and administration of the Academy's systems.
- Work with the IT Manager and Senior ICT Technician to ensure that the day to day and operational provision of IT Services is efficient, effective and provides excellent value for money.

**Do you have:**

- Previous experience in an IT support role within a school? (desirable)
- Experience of installing and configuring computers, hardware, software, telephones, printers and scanners etc.?
- Experience of working in and supporting a virtual environment (VMware/ Hyper V), Thin Clients? (desirable).
- Excellent communication, problem solving and analytical skills?

- Knowledge of Office 2019, 2021, Office 365, Windows 10, 11 Operating Systems, with hands on experience of installation, maintenance and troubleshooting?
- Knowledge of Windows server 2012, 2016, 2019, exchange e-mail systems, Windows networking TCP/IP, and automated software deployment and installation technologies (SCCM)?

If you are up for the challenge we would love to hear from you.

Our sponsors UBS provide significant support to the Academy, and we also work with a wide variety of community groups to ensure the best for all our students. Our award-winning building is outstanding and is based at our stunning canal-side location, just minutes from Haggerston Station and just over a mile from the heart of the City of London.

To apply for this position, please download and complete the application form and the additional information and monitoring form. Please ensure that you read our school workforce privacy notice. The application documentation should be submitted to Priscilla Agyare, Human Resources Manager: [Priscilla.agyare@bridgeacademy.hackney.sch.uk](mailto:Priscilla.agyare@bridgeacademy.hackney.sch.uk). We encourage applicants from all sectors of the community to apply. **The deadline for applications is: 9:00am on Monday 10<sup>th</sup> January 2022.**

**The Bridge Academy is committed to safeguarding and promoting the welfare of children. We expect all staff to share this commitment. All appointments will be subject to the necessary safeguarding checks, including receipt of a satisfactory Enhanced DBS check with barred list information.**